

Part 1. Accessibility introduction

Accessibility, usability, and inclusion are closely related aspects in creating a web that works for everyone.

A person with a disability can ...

- 1. Acquire the same information
- 2. Engage the same interactions
- 3. Enjoy the same services

In an equally effective, equally integrated manner, with substantially equivalent ease of use,

As a person without a disability.

Accessibility means

Availability Inclusion **Usability Standards** Predictability Reducing negative impact of disabilities on access



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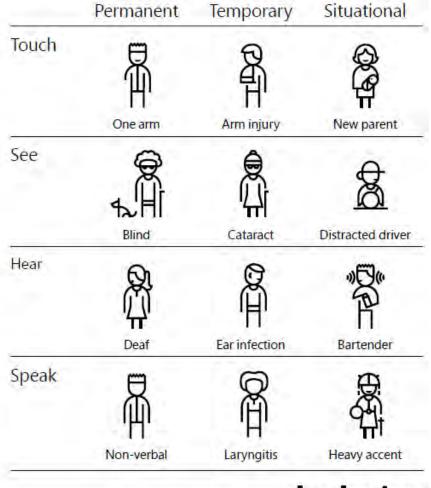
About disability

(...) disability is a **conflict** between someone's **functional capability** and the **world we have constructed**.

Sarah Horton, A web for everyone.

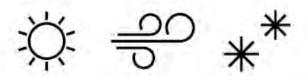
Ability + Barrier = Disability

Permanent, Temporary & Situational scenarios

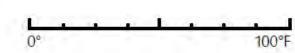




Weather



Temperature



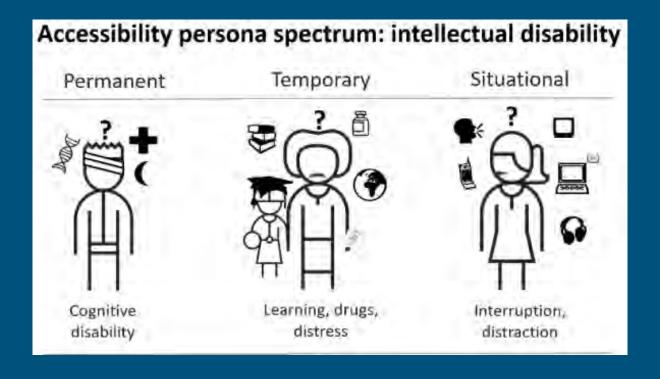
Time of the day



Conditions



Persona spectrum



Accessibility Statistics

| Country | People with any degree of disability |
|---------|--------------------------------------|
| UK | 13,9 million |
| Ireland | 643.000 |
| Europe | +80 million, 1 in 6 people |

Sources:

UK: Family Resources Survey

2016/17

Ireland: 2016 Census

Accessibility Statistics Top Level

It is expected that in 2020 approximately 120 million persons will have any kind of disability.

Source: European Council, 2015

Over a billion people live with some form of disability (about 15% of the world's population).

Source: World Health Organization, 2017

Principle 4: Make the internet affordable and accessible to everyone



Not everyone has an arrow on their head!



Objectives

- Perceivable
- Operable
- Understandable
- Robust

Perceivable

- Provide text alternatives for any non-text content so that it can be changed into other forms people need, such as large print, Braille, speech, symbols or simpler language.
- Provide alternatives for time-based media.
- Create content that can be presented in different ways (for example, simpler layout) without losing information or structure.
- Make it easier for users to see and hear content including separating foreground from background.

Operable¹

- Make all functionality available from a keyboard.
- Provide users enough time to read and use content.
- Do not design content in a way that is known to cause seizures.
- Provide ways to help users navigate, find content, and determine where they are

Understandable

- Make text content readable and understandable.
- Make Web pages appear and operate in predictable ways.
- Help users avoid and correct mistakes.

Robust

Maximise compatibility with current and future user agents, including assistive technologies.

Personas









Persona 1. Lee, online shopper with color blindness (red and green)



Problems:

- Websites and apps with inadequate color contrast of text and images.
- Color alone is used to indicate required fields and sale prices.
- Both red and green color combinations look brown to him.
- It's difficult for him to make product choices when color swatches are not labeled with the name of the color.

Solutions:

- Online content use adequate contrast and allow him to adjust contrast settings in his browser.
- He is also better able to recognize when information is required when asterisks are used.
- Color label names are included in the selection options rather than color swatches alone.

Persona 2. Martine (62yo), online student who is hard of hearing



Problems:

The university she attends provides sign language interpreters and Communication Access Realtime Translation (CART) writers who provide written verbatim text interpreting of spoken language for her courses. However, Martine has encountered barriers when video and other media content are not captioned. W3C Stories of web users

Solutions:

- The university provides captioned media and transcripts for audio content on university websites, including all course content in learning management systems.
- The university has found that the use of captions and transcripts has added benefits:
 - Facilitate easier production of subtitles in a number of languages
 - Improve the indexing of online content.
- The university follows WCAG guidelines in providing the captioned content.

Persona 3. Ilya, senior staff member who is blind (context)



Context:

- Ilya uses a screen reader and mobile phone to access the web. Both her screen reader and her mobile phone accessibility features provide her with information regarding the device's operating system, applications, and text content in a speech output form.
- When accessing web content, the screen reader indicates aloud the structural information on a webpage such as headings, column and row headers in tables, list items, links, form controls, and more that enable her to better navigate the page, complete and submit forms, and access information in an effective manner. She is able to listen to and understand speech output at a very high speed.

Persona 3. Ilya, senior staff member who is blind (problems/solutions)



Problems:

- Websites that are not properly coded and do not include alt text descriptions on images. These sites are unnavigable and require large amounts of time to read text from the top of the page to the bottom without navigation cues.
- Occasionally she finds herself trapped in areas on a webpage unable to move to another area and must abandon the page altogether.

Solutions:

- As a senior member of her organization, Ilya provides training to employees in online environments with
 - video conferencing applications,
 - document and slide sharing apps
 - chat rooms.
 - Ilya and her staff evaluated training tools to find an effective application with accessibility features that meet the needs of a diverse staff with diverse abilities.
 W3C Stories of web users

Persona 4. Preety, middle school student with attention deficit hyperactivity disorder and dyslexia



Problems:

- Preety's experience with websites varies greatly. Some sites use graphics in a way that helps her to focus on the sections and content to read, while other sites have a lot of advertisements and moving content, it's very distracting.
- Navigation not evident with online content, multiple means of navigation.
- Preety needs assistance in searching and locating material physically in the library.
- Preety still struggles with spelling.

Solutions:

- Using online digital textbooks. Use of textto-speech software that highlights the text on the screen as it reads it aloud. It helps to focus on the content.
- Provide multiple means of navigation (nav bar, search box, bread-crumb trails).
- New online library catalog with improved accessibility let her search the catalog on her own using her mobile, tablet, or laptop.
- Search functionality that suggest alternative spellings and provide error corrections are very helpful.

UK Home Office Examples

Dos and don'ts of designing for users with accessibility needs including:

- Autism
- Blindness
- Low vision
- D/deaf or hard of hearing
- Mobility
- Dyslexia

From Gov.uk



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Take a moment to consider how accessibility impacts your practice

Main items to work in accessibility

- **Structure**: use headings and styles to structure your document.
- Colour and contrast: Consider the colours you use and the contrast between text and background.
- Use of images (and Media): Use alternative (alt) text on your images. Provide captions, subtitles and transcripts of multimedia elements.

Main items to work in accessibility - 2

- Links (hyperlinks): Describe your link, never use click here.
- Plain English: use clear uncomplicated language with no jargon.
- Table structure: use simple tables without merged or split cells.

The basic six things to consider when creating accessible information

Structure (heading styles)

Colour & contrast



Use of images +Media



Links (hyperlinks)



Plain English



Table structure



Use headings and styles to structure your document

Consider the colours you use and the contrast between text and background

Use alternative (alt) text on your images

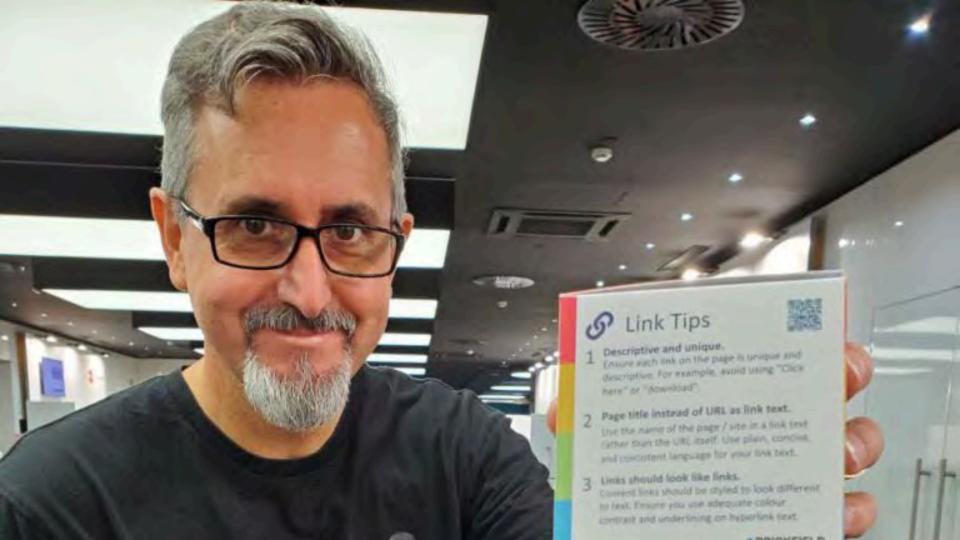
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www.worcestershire.gov.uk/sculpt



Moodle and Accessibility



Layers

- 1. Student Content
- 2. Teacher Content
- 3. Course Navigation
- 4. Site Configuration
- 5. Theme
- 6. Application Framework
- 7. Browser / App
- 8. Device

Why

- 1. Student Content
- 2. Teacher Content
- 3. Course Navigation
- 4. Site Configuration
- 5. Theme
- 6. Application Framework
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What

- 1. HTML and Files
- 2. HTML and Files
- 3. Naming, Structure
- 4. Naming, Structure
- 5. Navigation, Branding
- 6. Architecture, Design
- 7. Settings / Features
- 8. Settings / Features

Moodle is designed to be accessible by default to the widest possible audience.

Accessibility Statement

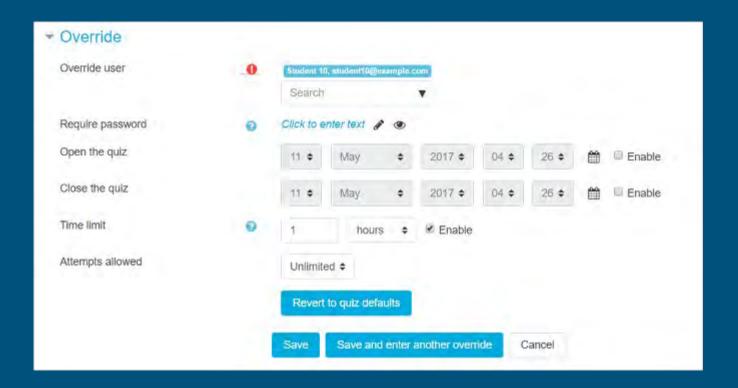
- Established practices
- Screen-reader support
- Conformance to standards
- WCAG 2.0, ATAG 2.0, ARIA 1.0, Section 508 (US)
- Discussions
- Known issues
- Areas of ongoing development
- See https://docs.moodle.org/en/Accessibility

Development Guidelines

 Moodle publishes guidelines on our documentation for developers - https://docs.moodle.org/dev/Accessibility

Timing Overrides

Quiz – Overrides



Assignment – Overrides

