

# Faculty of Engineering & Informatics Department of Computer & Software Engineering Report of Differential Validation Panel

### **Differential Validation Panel**,

for the following suite of programmes:

Master of Science in Software Engineering (full time & part time) (60 ECTS)

Master of Science in Software Design with Artificial Intelligence (Full-time & Part-time) (90 ECTS)

Postgraduate Diploma in Science in Software Design with Artificial Intelligence (60 ECTS)

Postgraduate Certificate in Science in Software Design with Artificial Intelligence (30 ECTS)

Master of Science in Software Design with Cyber Security (Full-time & Part-time) (90 ECTS) Postgraduate Diploma in Science in Software Design with Cyber Security (60 ECTS) Postgraduate Certificate in Science in Software Design with Cyber Security (30 ECTS)

Master of Science in Software Design with Cloud Native Computing (Full-time)
Postgraduate Diploma in Science in Software Design with Cloud Native Computing (60 ECTS)
Postgraduate Certificate in Software Design with Cloud Native Computing (30 ECTS)

Master of Science in Software Design with Digitalisation (Part-time) (90 ECTS)

Post Graduate Diploma in in Science Software Design with Digitalisation (Part-time) (60 ECTS)

Postgraduate Certificate in Science in Software Design with Digitalisation (30 ECTS)

Postgraduate Certificate in Science in Software Design (30 ECTS)

2<sup>nd</sup> May 2024

# **Contents**

| 1.0 IN | NTRODUCTION  | 3     |
|--------|--|-------|
| 2.0 G  | SENERAL INFORMATION                                      | 3     |
| 2.1    | Higher Education Provider                                | 3     |
| 2.2    | Programmes Evaluated                                     | 3     |
| 2.3    | External Validation Panel of Expert Assessors            | 4     |
| 2.4    | Institute Staff  | 8     |
| 2.5    | Documentation  | 9     |
| 3.0 F  | INDINGS AND RECOMMENDATIONS OF EXTERNAL VALIDATION PANEL | ••••• |
| 3.1    | Main Findings  | 10    |
| 3.3    | Recommendations  | 10    |
| 3.4    | Commendations and Observations                           | 11    |

# 1.0 INTRODUCTION

This report outlines, in summary form, the proceedings of the differential validation visit for the listed programmes in the Department Computer & Software Engineering and the findings and conclusions of the Panel held on 2<sup>nd</sup> May 2024. The validation was undertaken in accordance with TUS Academic Regulations. A differential validation panel makes an independent impartial judgement on a programme proposal.

## 2.0 GENERAL INFORMATION

## 2.1 Higher Education Provider

Institute: Technological University of the Shannon

Faculty: Business and Humanities

Department: Computer & Software Engineering

Date of Visit: 2<sup>nd</sup> May 2024

# 2.2 Programmes Evaluated

| Programme           | Master of Science in Software Engineering |
|---------------------|---|
| Award Title         | Master of Science                         |
| NFQ Level           | Level 9                                   |
| ECTS Credits        | 60  |
| Format              | Masters Degree                            |
| Delivery Mode       | Full-time/Part-time                       |
| Proposed Start Date | September 2024                            |
| Duration            | 1.0 Year                                  |

Final Report Page 3 of 16

| Programme           | Master of Science in Software Design with Artificial Intelligence |
|---------------------|---|
| Award Title         | Master of Science   |
| NFQ Level           | Level 9   |
| ECTS Credits        | 90  |
| Delivery Mode       | Full-time/Part-time   |
| Proposed Start Date | September 2024  |
| Duration            | 1.0 Year  |

| Programme           | Postgraduate Diploma in Science in Software Design with Artificial Intelligence |
|---------------------|---|
| Award Title         | Postgraduate Diploma  |
| NFQ Level           | Level 9   |
| ECTS Credits        | 60  |
| Delivery Mode       | Full-time/Part-time   |
| Proposed Start Date | September 2024  |
| Duration            | 1.0 Year  |

| Programme           | Postgraduate Certificate in Science in Software Design with Artificial Intelligence |
|---------------------|---|
| Award Title         | Postgraduate Certificate  |
| NFQ Level           | Level 9   |
| ECTS Credits        | 30  |
| Delivery Mode       | Full-time/Part-time   |
| Proposed Start Date | September 2024  |
| Duration            | 1.0 Year  |

Final Report Page 4 of 16

| Programme           | Master of Science in Software Design with Cyber Security |
|---------------------|--|
| Award Title         | Master of Science  |
| NFQ Level           | Level 9  |
| ECTS Credits        | 90   |
| Delivery Mode       | Full-time/Part-time                                      |
| Proposed Start Date | September 2024   |
| Duration            | 1.0 Year   |

| Programme           | Postgraduate Diploma in Science in Software Design with Cyber Security |
|---------------------|--|
| Award Title         | Postgraduate Diploma   |
| NFQ Level           | Level 9  |
| ECTS Credits        | 60   |
| Delivery Mode       | Full-time/Part-time  |
| Proposed Start Date | September 2024   |
| Duration            | 1.0 Year   |

| Programme           | Postgraduate Certificate in Science in Software Design with Cyber Security |
|---------------------|--|
| Award Title         | Postgraduate Certificate   |
| NFQ Level           | Level 9  |
| ECTS Credits        | 30   |
| Delivery Mode       | Full-time/Part-time  |
| Proposed Start Date | September 2024   |
| Duration            | 1.0 Year   |

Final Report Page 5 of 16

| Programme           | Master of Science in Software Design with Cloud Native Computing |
|---------------------|--|
| Award Title         | Master of Science  |
| NFQ Level           | Level 9  |
| ECTS Credits        | 90   |
| Delivery Mode       | Full-time  |
| Proposed Start Date | September 2024   |
| Duration            | 1.0 Year   |

| Programme           | Postgraduate Diploma in Science Software Design with Cloud Native Computing |
|---------------------|---|
| Award Title         | Postgraduate Diploma  |
| NFQ Level           | Level 9   |
| ECTS Credits        | 60  |
| Delivery Mode       | Full-time   |
| Proposed Start Date | September 2024  |
| Duration            | 1.0 Year  |

| Programme           | Postgraduate Certificate in Science in Software Design with Cloud Native Computing |
|---------------------|--|
| Award Title         | Postgraduate Certificate   |
| NFQ Level           | Level 9  |
| ECTS Credits        | 30   |
| Delivery Mode       | Full-time  |
| Proposed Start Date | September 2024   |
| Duration            | 1.0 Year   |

Final Report Page 6 of 16

| Programme           | Master of Science in Software Design with Digitalisation |
|---------------------|--|
| Award Title         | Master of Science  |
| NFQ Level           | Level 9  |
| ECTS Credits        | 90   |
| Format              | Masters Degree   |
| Delivery Mode       | Part-time  |
| Proposed Start Date | September 2024   |
| Duration            | 1.0 Year   |

| Programme           | Post Graduate Diploma in Science in Software Design with Digitalisation |
|---------------------|---|
| Award Title         | Postgraduate Diploma  |
| NFQ Level           | Level 9   |
| ECTS Credits        | 60  |
| Format              | Postgraduate Diploma  |
| Delivery Mode       | Part-time   |
| Proposed Start Date | September 2024  |
| Duration            | 1.0 Year  |

| Programme           | Postgraduate Certificate in Science in Software Design with Digitalisation |
|---------------------|--|
| Award Title         | Postgraduate Certificate   |
| NFQ Level           | Level 9  |
| ECTS Credits        | 30   |
| Delivery Mode       | Part-time  |
| Proposed Start Date | September 2024   |
| Duration            | 1.0 Year   |

Final Report Page 7 of 16

| Programme           | Postgraduate Certificate in Science in Software Design |
|---------------------|--|
| Award Title         | Postgraduate Certificate                               |
| NFQ Level           | Level 9  |
| ECTS Credits        | 30   |
| Delivery Mode       | Part-time  |
| Proposed Start Date | September 2024   |
| Duration            | 1.0 Year   |

# 2.3 Differential Validation Panel of Expert Assessors

<u>Name</u> <u>Affiliation</u>

Emeritus Prof. Marie Parker-Jenkins, University of Limerick

Prof. Willie Donnelley Emeritus President of

Waterford Institute of Technology

Deepak Yadav Student Representative/Circana

John Mee CEO of GlobalLogic

Dr. Brendan Murphy Secretary to Panel Claire Frawley Quality Officer

## 2.4 Institute Staff

Dean of Faculty of Engineering & Informatics Dr. Sean Lyons

Head of Department of Computer

& Software Engineering Dr. Enda Fallon

## **Programme Team**

Dr. Mary Giblin

Dr. Mary Pidgeon

Dr. Mark Daly

Dr. Michael Russell

Final Report Page 8 of 16

# 2.5 Documentation

- 1. Proposed Programme Documents.
- 2. Summary of Rationale for the Proposal.
- 3. Summary of Comparative Programme Changes.
- 4. Report of Original Programme Validation Panel.
- 5. TUS Policy and Procedures for Differential Validation Policy if a Major Award.

Final Report Page 9 of 16

## 3.0 FINDINGS AND RECOMMENDATIONS OF EXTERNAL VALIDATION PANEL

# 3.1 Main Findings

The Panel of Assessors recommends approval of the proposed:

Master of Science in Software Engineering (full time & part time) (60 ECTS)

Master of Science in Software Design with Artificial Intelligence (Full-time & Part-time) (90 ECTS)

Postgraduate Diploma in Science in Software Design with Artificial Intelligence (60 ECTS)

Postgraduate Certificate in Science in Software Design with Artificial Intelligence (30 ECTS)

Master of Science in Software Design with Cyber Security (Full-time & Part-time) (90 ECTS)

Postgraduate Diploma in Science in Software Design with Cyber Security (60 ECTS) Postgraduate Certificate in Science in Software Design with Cyber Security (30 ECTS)

Master of Science in Software Design with Cloud Native Computing (Full-time)
Postgraduate Diploma in Science in Software Design with Cloud Native Computing (60 ECTS)

Postgraduate Certificate in in Science Software Design with Cloud Native Computing (30 ECTS)

Master of Science in Software Design with Digitalisation (Part-time) (90 ECTS)

Post Graduate Diploma in Science in Software Design with Digitalisation (Part-time) (60 ECTS)

Postgraduate Certificate in Science in Software Design with Digitalisation (30 ECTS)

Postgraduate Certificate in Science in Software Design (30 ECTS)

#### 3.2 Conditions

No conditions apply.

#### 3.3 Recommendations

- 1) Make explicit the supports available to students including for independent learning, academic writing skills and English language supports in the relevant student handbooks.
- 2) Continue to support staff, including Part-time Lecturers, with appropriate CPD in order that they may better support student independent learning and its assessment.

Final Report Page 10 of 16

3) Establish an appropriate mentoring framework for students to ensure that the learning outcomes are understood and achieved.

4) Conduct a review of the impact of the programme changes on student engagement and success rates, and on the integrity of the programmes, as part of ongoing reflection and monitoring.

## 3.4 Commendations and Observations

1) The panel thank the programme team for the comprehensive documentation including the rationale for the programme changes, comparative mapping and revised programme documents.

2) The panel commend the adjustment and reallocation of class contact to independent learning in a manner that is constructive.

3) The panel commend the team for utilising the opportunity to refresh the overall programme offering, including the updates to the Module Descriptors.

4) The panel appreciated the detailed and constructive discussions and the helpful clarifications provided by Management and the Programme Team.

5) The panel commended the openness of the programme team to CPD and the development of pedagogy.

6) The panel commend the evident team approach to the review and during the panel visit.

| Profin. | Parker- | ortus |
|---------|---------|-------|
|         |         | )—    |

Signature of Chairperson

Date: \_\_\_\_20\_/\_08\_/\_2024\_\_\_\_

Final Report Page 11 of 16

#### 4.0 APPENDIX

#### 9.30am PRIVATE MEETING OF ASSESSORS

The Chairperson, Prof. Marie Parker Jenkins welcomed all members and outlined the purpose and context of the meeting and noted that the panel acts on behalf of the Academic Council to validate new programmes for the University. The Chairperson asked panel members to introduce themselves and to give their initial impressions with respect to the programme and the documentation.

The Chairperson noted that the programme has been originally validated June 2019 and had also subsequently undergone a programmatic review. It is now being presented as part of the current differential validation process to align the programme with the *TUS Framework for Taught Masters Programmes* approved by TUS Academic Council in December 2023. The presentation of the programme through differential validation is to align a revised programme with this principle and to adjust the associated directed and independent learning hours.

The panel noted the comprehensive documentation received and noted that they are broadly supportive of what they are trying to achieve. They identified a range of areas to explore further with the management and programme teams including: the logic behind the reduction in hours; if they any additional supports are being provided to students; how they ensure that the learning outcomes are still maintained within the context of the revised programme and how they will monitor the impact of the changes

#### 10.30am MEETING WITH SENIOR MANAGEMENT

TUS Senior Management was represented by: Dean of Faculty of Engineering & Informatics, Dr. Sean Lyons and Head of Department of Computer & Software Engineering, Dr. Enda Fallon. The panel and team introduced themselves. The Chairperson thanked TUS for the invitation to review the proposed programme.

## Strategic Focus

The Management team outlined the context of the differential validation in accordance with the Academic Council approved Framework for Taught Masters programmes. In keeping with the pedagogical principle of independent learner development, the TUS Framework specifies that "the contact delivery of a taught Masters programme is not more

Final Report Page 12 of 16

than 14 hours". The team outlined how there has been a re-allocation of hours from directed to independent learning in the revised programme and an associated revision to the assessment strategy that take account of this change. The Dean of Faculty, Dr. Sean Lyons,

AC looked at the Masters programme outlined that the framework applies to all future programmes but it was also decided to apply it retrospectively to programmes where it would be appropriate to do so. It was felt that previously there may have been some over teaching and there is an acknowledgement of the importance of providing the right balance for the Masters programmes. Head of Department, Dr. Enda Fallon, provided a presentation that provided an overview of the programme and proposed changes covering; the range of programmes, ECTS credit allocation, semesterised structure, streams and the updating of specific modules across the programmes. It was noted that the programmes originated with a strong industrial focus through Springboard. The approach taken has been to retain a minimum of 3 hours of delivery to balance theory and practice with an allocation of 5 hours for a 10 ECTS module and 3 hours for a 5 ECTS module.

There are three modules to which 8 hours had been allocated and the panel queried why such a large quotient had been originally added. It was noted that programmes were originally developed as part of a wider suite of programmes and it was accepted now that 8 hours may have been too much. The time spent in lectures might have been better spent by the student in doing assignments and coursework. The current process is allowing a re set. The panel queried how the team would monitor if the revised programme actually benefited students. The team clarified that they are not adding to the overall commitment to the learning process but are moving the emphasis in terms of how students will use their time, directing their own learning. Self-directed learning skills are critical as part of graduate attributes. The panel noted the importance of building a mentoring framework to support independent learning, and of reflecting and stress testing this. Scaffolding and supporting the students would be critical. The team agreed and noted that the advantage of aligning to a single framework would mean that faculty level supports could be built and this would be a continuous process in developing supports.

## Relevant Staffing, Facilities and Resource Issues

The panel discussed staffing, facilities and resources with the programme team and queried if the ratio of Full-time to Part-time staff was appropriate. The team confirmed that

Final Report Page 13 of 16

there was adequate staffing in place and in house expertise to cover the curriculum. The programme require specialist skills and the Faculty is currently in the middle of a recruitment drive. The Faculty is constantly reiterating computer architecture and the online delivery architecture, as part of its ongoing development.

## 10.30am MEETING WITH PROGRAMME TEAM

The Chairperson welcomed the programme team to the meeting and both members of the panel and programme team introduced themselves. The Chairperson thanked the Head of Department for their contributions in the previous session and acknowledged the comprehensive programme documentation provided in advance of the visit. Additionally, the Chair was appreciative of the presentation from the Head of Department which clearly articulated and demonstrated the streams of offerings and the credit allocations.

The comparative mapping document was noted to be of assistance in easily identifying the changes to reflect reduced contact hours in line with the TUS Masters Framework. It was referenced that at a Faculty level, it was decided to review the hours allocated to directed learning activities per module to ensure that no excessive teaching hours were in place which would negatively impact on the student experience and conflict with the pedagogical principle of independent learner development in line with the TUS framework for taught masters programmes. The team noted that the review centred on the loading of student effort with specific reference to module level self-directed learning (study time, assignment completion, additional reading etc.) and scheduled directed learning (lecture attendance, tutorials, practical's etc.).

The panel and programme team reviewed each individual programme suite noting and discussing the updates, as relevant. The changes outlined in the comparative mapping template were reviewed in detail. The panel commended the adjustment and reallocation of class contact to independent learning in a manner that is constructive and also commended the team for utilising the opportunity to refresh the overall programme offering, including appropriate updates to the Module Descriptors.

The panel queried the range of supports that are available to students with a particular emphasis on supporting independent learning. The panel recommended that such supports should be made explicit in the student handbook, including for independent learning, academic writing skills and English language supports. In light of the changes it

Final Report Page 14 of 16

would also be beneficial to establish an appropriate mentoring framework for students to ensure that the learning outcomes are understood and achieved.

The panel discussed the broad range of CPD that the programme team cited participation in and commended their openness to CPD and the development of pedagogy. In concluding comments the panel highlighted the importance of conducting a review of the impact of the programme changes on student engagement and success rates, and on the integrity of the programmes, as part of ongoing reflection and monitoring.

#### 11.30am PRIVATE MEETING OF ASSESSORS

The panel reviewed draft minutes and discussed the contributions of Management and the Programme team. The panel indicated that they would be happy to approve the programme suite, with a small number of recommendations which would enhance the programmes when implemented. The wording of the recommendations was developed, and these are presented in Section 3.3 of this report. The panel noted several commendations and these are outlined in Section 3.4 of this report.

The panel noted the importance of ensuring that repeat students are appropriately facilitated to complete their programme of study in line with TUS Policy, following the commencement of the revised programme.

# 12.15pm MEETING WITH SENIOR MANAGEMENT

In the concluding session, the Chairperson of the External Validation Panel, Prof. Marie Parker Jenkins, briefed the Head of Department of Computer & Software Engineering, Dr. Enda Fallon, on the outcome of the day.

The Chairperson outlined the preliminary views of the validation panel and stated that the panel were happy to approve the proposed programme suite. The panel would make a small number of recommendations in the spirit of enhancing the programme suite. The Chairperson warmly complimented the staff on the considered revisions to the programmes. The Chairperson then provided an overview of the recommendations and commendations to the team.

Final Report Page 15 of 16

Dr. Enda Fallon welcomed the findings and thanked the Chairperson and panel on behalf of TUS for their appraisal and for their comprehensive review. Dr. Fallon thanked the programme team for the worked involved.

The Chairperson, Prof. Marie Parker Jenkins, thanked the panel for their time and effort in the review of the programme.

# 12.30pm CONCLUSION

The external validation visit concluded.

Final Report Page 16 of 16